

PATENT

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Appl. No.: 10/701,085 Confirmation No.: 4427  
Applicant(s): Dabney et. al.  
Filed: November 4, 2003  
Art Unit: 3623  
Examiner: Folashade Anderson  
Title: CONSUMER FEEDBACK IN CONTENT MANAGEMENT SYSTEMS

Docket No.: 952663-325966  
Customer No.: 24239

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT**

Sir:

In response to the Office Action dated February 19, 2010 and in lieu of filing an Appeal Brief subject to the Notice of Appeal filed August 24, 2010, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims beginning on page 2 of this paper.

**Remarks** begin on page 6 of this paper.